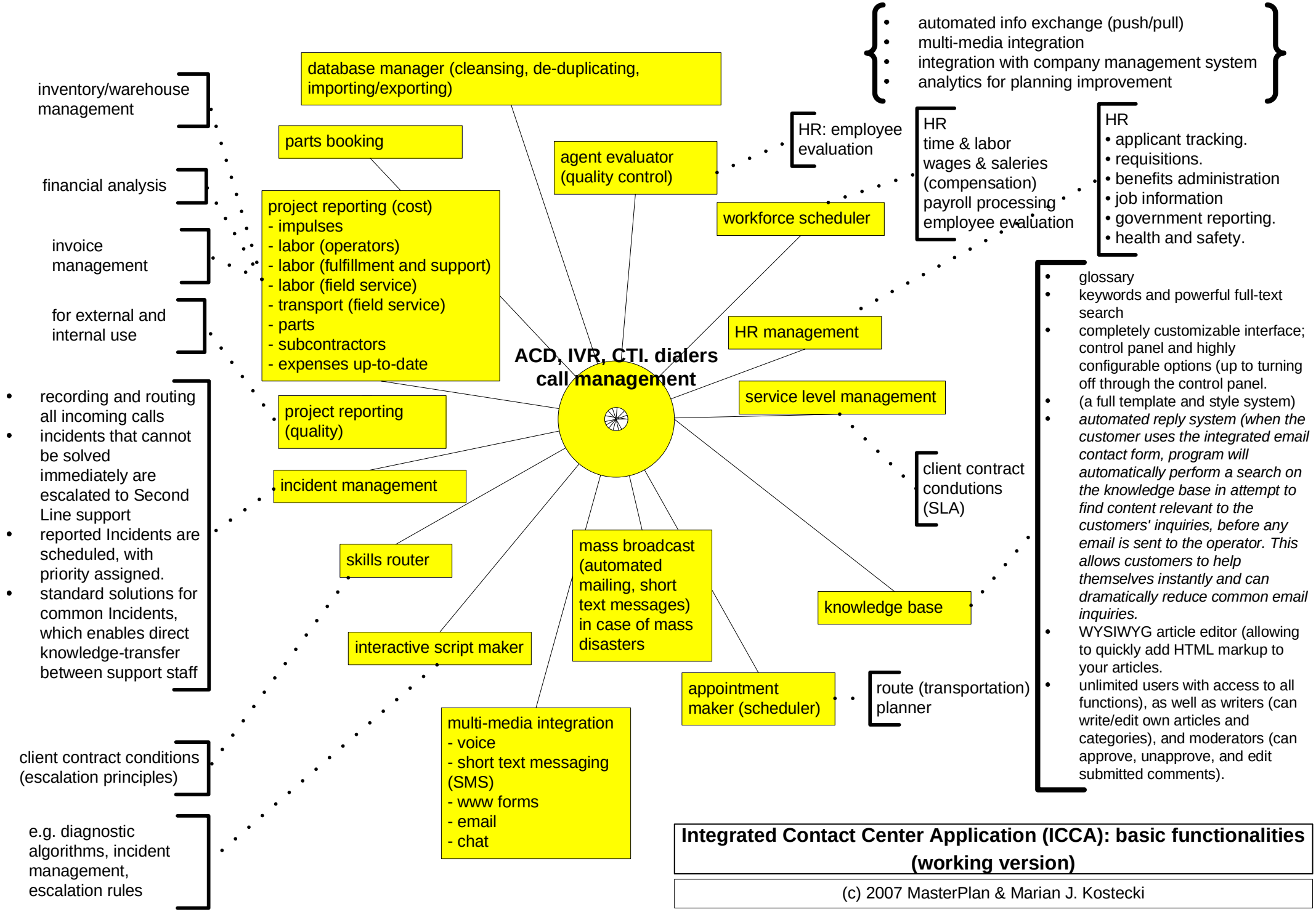

Integrated Contact Center Application (ICCA): basic functionalities (working version)

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